

Collaborative Working Project Executive Summary

<p>Project title</p>	<p>Collaborative working project between Greater Manchester and Eastern Cheshire Strategic Clinical Networks and Sanofi to review the pathway and processes for referral and offering structured diabetes education, (SDE) to adults with Type 1 and Type 2 diabetes.</p>
<p>Partner organisation/s</p>	<p>Greater Manchester and Eastern Cheshire Strategic Clinical Networks Sanofi</p>
<p>Project rationale</p>	<p>NICE recommends that well-designed and well-implemented structured diabetes education programmes are cost effective for people with diabetes and should be offered to every person and/or their carer at or around the time of diagnosis (offered within 6-12 months after diagnosis for people with Type 1 diabetes and within 12 months of diagnosis for people with Type 2 diabetes) with annual reinforcement and review.</p> <p>Type 1 and Type 2 diabetes in adults NICE Quality Standard document, (published 2nd March 2023) states that service providers (such as GP practices, community healthcare providers and secondary care providers) should ensure that structured education programmes of proven benefit are available for people with diabetes. They should ensure that programmes are available in a format suitable for the person, such as in-person or online, and at times suitable for them, including outside standard working hours.</p> <p>There is a variation in the number of people with diabetes being offered SDE across Greater Manchester and even greater variation in numbers actually attending. The GM & Eastern Cheshire Strategic Clinical Network (SCN) who manage the Diabetes Clinical Network want to undertake a project to assess the current SDE offered and identify options for a central GM referral system for people living with diabetes who need to attend SDE with the aim of increasing attendance rates and ensuring this is recorded on GP clinical systems.</p> <p>The objectives of the project are to:</p> <ul style="list-style-type: none"> • Review referral processes across all 10 GM localities, their pathways and SDE offers for adults diagnosed as living with type 1 or type 2 diabetes in the last 12 months. • Develop an options appraisal and recommendation(s) for a single GM-wide referral pathway and process including potential for delivery through: <ul style="list-style-type: none"> ○ online portal(s) ○ telephone-based personal support ○ other potential delivery mechanisms. • Consider the potential for a single commissioning process as an alternative to the current process of 10 localities commissioning separate services for type 1 and type 2 individually.

Project period	Q4 2023 – Q4 2024
Project objectives	<p>The collaborative working project aims to deliver the following benefits for Patients, the NHS and Sanofi:</p> <p><u>Patients</u></p> <ul style="list-style-type: none"> • To improve equity of access, provision and outcomes to structured diabetes education for people with diabetes across Greater Manchester and increase in the proportion of people newly diagnosed with diabetes being offered and attending structured education. • Improvement in the person’s knowledge and understanding of how to manage their type 1 or type 2 diabetes in everyday life across Greater Manchester which should include checking their glucose levels, using insulin and choosing a healthy lifestyle. • Targeting of people with diabetes who are currently experiencing inequity in access to SDE services providing an improved pathway into SDE. <p><u>NHS</u></p> <ul style="list-style-type: none"> • A better understanding of the current SDE on offer within localities. • Improved referral pathway for people with diabetes eligible for SDE. • Increase in people with diabetes being offered and attending SDE across Greater Manchester. • Improved clinical outcomes for people with diabetes. <p><u>Sanofi</u></p> <ul style="list-style-type: none"> • A better understanding of the SDE offering across Greater Manchester. • Improved corporate reputation with Greater Manchester Diabetes Clinical Network and partner organisations within Greater Manchester ICB.
Contact details	<p><u>Greater Manchester and Eastern Cheshire Strategic Clinical Networks</u></p> <p>Julie Cheetham, Associate Director, Greater Manchester and Eastern Cheshire Strategic Clinical Networks, Floor 4, 3 Piccadilly Place, Manchester, M1 3BN</p> <p>julie.cheetham2@nhs.net</p> <p><u>Sanofi</u></p> <p>Fleur Chandler, Head of Market Access UK & IE, Sanofi, 410 Thames Valley Park Drive, Reading, Berkshire, RG6 1PT</p> <p>GB-patientaccess@sanofi.com</p>